



WIRELESS RADIO 20-YEAR LIMITED WARRANTY

This warranty is not transferable and is extended only to utilities, municipalities, other commercial users and authorized distributors, hereafter referred to as "Customer" and does NOT apply to consumers or any person or entity who is not an original Customer of the Company or its authorized distributors.

RADIO EQUIPMENT. As used herein "Radio Equipment" means the two-way cellular radio and components thereof as delivered to Customer by SET herewith, the components of each radio being the plastic enclosure, battery (each a "SET Battery"), printed circuit board, connecting cables and installed firmware.

WARRANTY. SET warrants, to Customer only, that the Radio Equipment which is delivered to Customer herewith will be of the kind described herein and will be free of defects in workmanship or material for a period of twenty (20) years from the date of initial delivery to Purchaser. Should any failure to conform to this limited warranty occur within twenty (20) years after the date of the initial delivery to Purchaser, SET will, subject to your compliance with SET's notification and substantiation procedures described below, correct such defect(s) by suitable repair or replacement of the defective Radio Equipment or component thereof at the applicable SET Expense Commitment as set forth in the table below. This limited warranty is exclusive and is in lieu of any implied warranty of merchantability, fitness for a particular purpose or other warranty of quality, whether expressed or implied. Correction of non-conformities, in the manner and for the period of time provided herein, shall constitute fulfillment of all liabilities of SET to Customer, with respect to the Radio Equipment, whether based on contract, negligence, strict tort or otherwise.

WARRANTY EXCLUSIONS. This limited warranty does not cover any Radio Equipment that has not been stored, installed, maintained and operated in accordance with both SET's maintenance requirements and standard industry practice. Furthermore, this limited warranty shall not apply to any Radio Equipment that is damaged due to abuse, neglect, misuse, fire, accident, collision, explosion, theft, alteration, improper installation, use of special additives, or any unauthorized attempt to repair. When operated outside of all recommended settings, warranty is subject to being null and void.

NOTIFICATION AND SUBSTANTIATION OF WARRANTY CLAIM. If Customer believes that any defect in workmanship and/or materials appears within the twenty (20) year limited warranty period to any Radio Equipment to which this warranty applies, Customer shall notify SET of such claim by contacting SET Customer Service and going through the Return Merchandise Authorization (RMA) procedures. Customer shall deliver the subject Radio Equipment to SET, at the address below, for testing and substantiation of such claim to SET's reasonable satisfaction via the RMA process.

LIMITATION OF LIABILITY. SET shall not under any circumstances be liable for special or consequential damages such as, but not limited to, damages or to loss of property or equipment other than Radio Equipment, loss of profits or revenue, cost of capital, cost of purchased or replacement goods, or claims of customers of Customer. The remedies of Customer, and any and all others, set forth herein are exclusive, and the liability of SET with respect to same shall not exceed the price of the Radio Equipment upon which such liability is based. It is the Customer's responsibility to confirm that the Radio Equipment satisfies local codes and standards.

SET shall be responsible for the following percentages of the aggregate cost of the repair or replacement of any Radio Equipment to which this limited warranty applies (the "SET Expense Commitment"):

WARRANTY PERIOD (YEARS)	SET EXPENSE COMMITMENT
YEARS 0 - 10	100% REPLACEMENT
YEAR 11	70% REPLACEMENT
YEAR 12	50% REPLACEMENT
YEAR 13	30% REPLACEMENT
YEARS 14 - 20	10% REPLACEMENT

Extended Warranty coverage is available for purchase.

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